



"Redfaire is not just a supplier to us, but a strategic partner. Thanks to Redfaire's outstanding support of our Oracle ERP system, and their technical know-how around Cloud, we have an extremely cost-effective and user-friendly ERP system. With Redfaire looking after our ERP system, we know that we are in safe hands, issues get resolved quickly, efficiently and with no hassle."

Keith Frimley, IT Director, Pizza Hut Restaurants

"Redfaire shares Pizza Hut Restaurants' ethos of outstanding customer service. Like our team at Pizza Hut Restaurants, Redfaire people don't just clock in, they always go the extra mile."



"Our customers value the sense of security that comes from knowing that we'll help them 'keep the lights on' and that we are committed to helping them unlock latent value in their Applications. We help our clients to continuously create value."

Christian Fronteras, Managing Director,
Redfaire Global Support



Redfaire Optimising and Supporting Oracle ERP at Pizza Hut Restaurants

In 2014, Redfaire worked with Pizza Hut Restaurants to upgrade Oracle's JD Edwards ERP and to move their on-premise ERP to a private Cloud.

As part of the upgrade, Redfaire and Pizza Hut Restaurants took advantage of the latest technology to bring tighter Point of Sale integration to enable automated reconciliation of restaurant data. Since then, with a 100% guaranteed uptime, Redfaire Global Support has provided 24x7 IT Support to Pizza Hut Restaurants' Oracle ERP team.

This model has many advantages for Pizza Hut Restaurants:

- Moving the on-premise ERP to the Cloud has allowed Pizza Hut Restaurants to reduce costs and to benefit from Cloud-based infrastructure.
- ERP in the Cloud offers Pizza Hut Restaurants agility, scalability, and future-proofs their ERP.
- Outsourcing ERP support means that the IT team has time to focus on more strategic initiatives, safe in the knowledge that they have a team of experts on hand to support their back-office business systems.

A Winning Partnership

Redfaire Global Support works hand in hand with the IT team at Pizza Hut Restaurants to optimise their Oracle ERP system. It is a long-standing and strong partnership which is based on a shared ethos of excellence in customer service and a no-nonsense, can-do attitude.

Redfaire Global Support was chosen by Pizza Hut Restaurants thanks to their deep technical and functional skills, clearly defined methodology and proven commitment to maintaining the highest quality standards. Redfaire Global Support is ISO27001 certified (British Standard Institute - BSI) and the company places data security at the heart of service delivery.

About Redfaire Global Support

Redfaire Global Support is part of Redfaire International, a leading Oracle ERP partner in EMEA.

By letting us look after the day-to-day support of Oracle ERP and its users, our customers have more time to

focus on what they do best. What's more, because Oracle ERP Support is our core business, we can deliver this service in a highly cost-effective and efficient manner.

We work with a diverse group of customers across EMEA, from ambitious SMBs to large multinational companies. However, what all our customers have in common is that they appreciate the hassle free, personalized service we deliver.

www.redfaireinternational.com

hello@redfaireinternational.com

+44 (0)118 965 3904

 @RedfaireERP

