

**PIZZA HUT.
15,000 LOCATIONS,
100 COUNTRIES
WORLDWIDE.**

CUSTOMER CHALLENGE

Pizza Hut Restaurants UK wanted to benefit from the efficiencies and reduced costs associated with Cloud-based infrastructure.

They decided to migrate their existing Oracle JD Edwards ERP system from an on-premise solution to a private Cloud. The in-house IT team had been providing time-consuming ERP support for the on-premise system and lacked time to focus on strategic initiatives and projects.



Reduced costs

100%

ERP uptime guaranteed



Improved agility, scalability and future proofing

PIZZA HUT

Pizza Hut Restaurants was founded in 1958 and has over 15,000 locations in more than 100 countries and 300,000 team members worldwide.

Only ten years after the grand opening in Wichita, more than one million guests had been welcomed in 310 restaurants and with a first branch in Canada, the conquest of the international market had begun. Pizza Hut Restaurants came to the UK in 1973 and now has over 700 Restaurants and Delivery outlets across the UK.



15,000 locations



300,000 team members



11,000 restaurants & delivery outlets



100 countries worldwide


WHY PIZZA HUT RESTAURANTS CHOSE REDFAIRE INTERNATIONAL

Pizza Hut Restaurants chose to work with Redfaire International because of their deep JD Edwards technical skills, clearly defined methodology and proven commitment to maintaining the highest quality standards. Redfaire International also demonstrated their expertise and experience of ERP for the food industry.

ERP Data security was an important part of the upgrade. Redfaire International has ISO 27001 information security certification from the British Standards Institute, so Pizza Hut Restaurants were confident that their high standards around data security would be respected by Redfaire International.

Partner requirements

- Deep JDE ERP technical skills.
- Clearly defined methodology.
- Proven commitment to highest quality standards.
- Experience in data security.
- ISO 27001 Accredited.



“Redfaire is not just a supplier to us, but a strategic partner. Thanks to Redfaire’s outstanding support of our Oracle ERP system, and their technical know-how around Cloud, we have an extremely cost-effective and user-friendly ERP system.

We know that we are in safe hands and issues get resolved quickly and efficiently.”

Keith Frimley, IT Director, Pizza Hut Restaurants

OUTCOMES

Redfaire International worked closely with the internal IT team to optimize the upgraded ERP system.

The move to the Cloud through our Cloud 9 service has created multiple benefits including agility, scalability and future proofing. It has delivered tighter Point of Sale integration to enable automated reconciliation of restaurant data, saving time and reducing costs.

IN SUMMARY

Customer Challenges

- Migration of Oracle JD Edwards from on-premise to Cloud.
- Requirement to reduce costs and to improve scalability and agility.
- Data security.
- Outsourcing ERP support.

Solutions

- Oracle JD Edwards EnterpriseOne.

Project Results

- Accelerated three-month project implementation.
- Improved visibility of stock levels and more efficient warehouse management.
- Cost savings resulting from increased efficiency and less employees.
- Data-driven operational & strategic decision-making.

About Redfaire International

Redfaire International marries the reach and scale of a global entity, with the knowledge, insights and flexibility of local experts. You get one partner working under one methodology; managing your global projects, localizations and ongoing support.

When our clients succeed, we succeed, so we apply this value to everything we do to deliver best-in-class consultancy projects and customer success.

Contact Us



Speak to our team to find out how partnering with Redfaire International can help you meet your business objectives.
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